

Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. <b>13906-163001</b>	Application No. <b>N/A</b>
<b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant <b>Christopher Ronnewinkel et al.</b>	
		Filing Date	Group Art Unit

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
<i>/</i>	AA						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
<i>/</i>	AB	01/06435	01/25/2001	WIPO				X

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
<i>/</i>	AC	Product Description of Siebel eMail Response Value Proposition, obtained from <a href="http://www.siebel.com">www.siebel.com</a> , printed from the Internet on October 23, 2003, 6 pages.
<i>/</i>	AD	E-Service With Advanced Workflow, obtained from <a href="http://www.realmarket.com/news/glinktech040500.html">http://www.realmarket.com/news/glinktech040500.html</a> , printed from the Internet on April 7, 2004
<i>/</i>	AE	Product Description of SAP Basic Data (QM-PT-BD), obtained from <a href="http://www.help.sap.com">www.help.sap.com</a> , printed from the Internet on March 24, 2004, 2 pages.

Examiner Signature <i>Joon Hwang</i>	Date Considered <i>Sep. 2006</i>
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	